

As of today, Axia cannot assure that services will continue for 250,000 Albertans in rural Alberta after June 30th, 2018.

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Hi James,

Due to a pending decision by Service Alberta, as of today, Axia cannot assure continuity of SuperNet services for mission critical services – connectivity for schools, hospitals, libraries, government offices and Albertans beyond June 30th, 2018. Your voice could assist in avoiding this dire consequence.

At Axia, we believe that access to unrestricted, reliable communications infrastructure that supports the Internet should be extended to all. This is the philosophy underpinning the Alberta SuperNet that has been operating in Alberta for well over a decade. It is also the business model in which we have invested – bringing Canada's fastest, most reliable, fibre connections to homes and businesses in rural Alberta at low rates, paving the way for limitless communication, innovation, and choice.

Everyone, everywhere, should have the right to choose the fastest, most reliable Internet access, with no limits. As an open network, SuperNet can, and has, radically improved quality of life for many Albertans. It has allowed teachers to teach with more immersive methods, children to learn faster, families to stay closer, businesses to work and communicate more efficiently, doctors to heal better, and so on—enabling innovation, diversity and progressiveness in almost every field of human endeavor.

Axia is concerned that all of the benefits of an open, competitive network in Alberta could be lost as a result of Service Alberta's pending decision.

A community that doesn't have access to reliable, affordable communications is cut off from opportunities and cannot thrive. In Alberta, that would be devastating for everyone – both rural and urban. With approximately 80 per cent of our Gross Domestic Product coming from outside of Calgary and Edmonton in this province, we need connected rural communities, or we all get left behind.

The provincial government faces a choice – to continue with an open SuperNet

which further secures the leadership role Alberta plays in Canada, or to go back to the telco model and the re-monopolization of Alberta.

As of today, Axia cannot assure that services will continue for 250,000 Albertans in rural Alberta after June 30th, 2018. There is also a significant risk that 3,500 schools, hospitals, libraries and government offices will no longer have service. Without access to an open SuperNet, Alberta will be re-monopolized, limiting choice for rural citizens putting Internet access in the hands of Telus and Bell.

Axia has always been community focused – that is what drove us to build an open SuperNet, and continue expanding its reach into rural Alberta. We have focused growth on the communities that need it most, and we have continued to stay true to a community approach. Our goal for rural Albertans, who love their rural communities, is to create connected rural communities where residents can stay, prosper, and participate in the digital economy without having to move to an urban centre to receive the fair pricing and connectivity services they need and deserve.

At Axia, we highly value your business, and that of all our customers. We will continue to fight for an open SuperNet, encouraging choice, innovation and connection for our great province. Today we are asking our community of Albertan customers for support.

If an open SuperNet that enables investment, choice, innovation and diversification is important to you, please contact your MLA at www.connectalberta.ca – simply enter your postal code and follow the prompts.

Ensure your voice is heard on the great impact this decision could have on Alberta.

Kind regards,



Art Price
Chairman and CEO of Axia

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